

Community Relations  
Basingstoke Campus  
Gresley Road  
Basingstoke  
Hampshire  
RG21 4FS  
T 03457 11 41 41

25 June 2024

Dear neighbour

### Railway Improvement Work: Ashtead - Track renewal and level crossing closure

We need to carry out essential track renewal works to the railway near your property to improve the reliability of the railway in the Ashtead area. The work will take place between **Monday 5 August and Friday 4 October 2024**.

We'll be replacing rails, sleepers, and ballast adjacent to Ashtead station and through Ashtead level crossing with the main works being undertaken over the weekends of **9 - 12 August and 16 - 19 August 2024**.

During these two weekends it will be necessary to close the level crossing at certain times due to engineering trains and plant straddling the crossing and to keep our teams safe. **We'll provide vehicle access to residents across the crossing at certain time periods as outlined below. We will also have a residents assistance plan and an emergency services response plan in place throughout each weekend.**

#### 9 August to 12 August - Ashtead Level Crossing – Vehicle Access Times

Level Crossing Dates & Times	Level Crossing Access
22:00 Friday 9 August to 16:00 Saturday 10 August	<b>Closed - Full Road Closure</b> – No vehicle or pedestrian access across level crossing
16:00 Saturday 10 August to 22:00 Saturday 10 August	<b>Open - Partial Road Closure</b> – Single file vehicle access in both directions with traffic light control
22:00 Saturday 10 August to 10:00 Sunday 11 August	<b>Closed - Full Road Closure</b> – No vehicle or pedestrian access across level crossing
10:00 Sunday 11 August to 18:00 Sunday 11 August	<b>Open - Partial Road Closure</b> – Single file vehicle access in both directions with traffic light control
18:00 Sunday 11 August to 05:00 Monday 12 August	<b>Closed - Full Road Closure</b> – No vehicle or pedestrian access across level crossing

#### 16 August to 19 August - Ashtead Level Crossing – Vehicle Access Times

Level Crossing Dates & Times	Level Crossing Access
22:00 Friday 16 August to 10:00 Saturday 17 August	<b>Closed - Full Road Closure</b> – No vehicle or pedestrian access across level crossing
10:00 Saturday 17 August to 22:00 Saturday 17 August	<b>Open - Partial Road Closure</b> – Single file vehicle access in both directions with traffic light control
22:00 Saturday 17 August to 08:00 Sunday 18 August	<b>Closed - Full Road Closure</b> – No vehicle or pedestrian access across level crossing
08:00 Sunday 18 August to 20:00 Sunday 18 August	<b>Open - Partial Road Closure</b> – Single file vehicle access in both directions with traffic light control
20:00 Sunday 18 August to 05:00 Monday 19 August	<b>Closed - Full Road Closure</b> – No vehicle or pedestrian access across level crossing

Ref: SRE Track/Ashtead Track Renewal//BTH3 14m 55ch to 18m 09ch

## Vehicle & Pedestrian Access

The level crossing closure times are detailed in the table above. During the partial road closure times a temporary bridge with a max speed limit of 5mph will be installed across the level crossing with single file traffic and traffic light control.

The official pedestrian diversion route will be sign posted via the cattle-creep underpass. However, all other footbridges and the pedestrian foot crossings in the area will remain open throughout the works.

## Car Parking & Residents Taxi Service

We have agreed the full use of Ashtead station car park for the works. Residents will have access to approximately 120 car parking spaces from 12:00 (Midday) Friday 9 August until 12:00 (Midday) Monday 12 August and from 12:00 (Midday) Friday 16 August to 12:00 (Midday) Monday 19 August.

There will be no charge for parking during these dates and times and the automatic number plate recognition system cameras will be switched off. There is no need to supply vehicle registrations to us or purchase a ticket from the pay machines during these time periods. In the unlikely event a fine is generated in error please contact us immediately via the helpline number at the bottom of this letter and we will rectify this.

For residents who choose to leave their vehicles in Ashtead station car park there will be mini-buses available to take you to/from your property. Contact details for this service will be shared nearer the time.

## Emergency Services Response

If you have an emergency, call 999 as normal. The 999-control room will contact our Network Rail site representative, we will pause works immediately, clear the crossing area and install a temporary bridge. Your safety is our priority, please contact us if you have any questions or specific circumstance, we should be aware of.

## Further Updates

- A further update will be sent out 1-2 weeks prior to the main weekend works
- A full list of our working times is included in appendix A

## Contact Us

If anyone has any questions or concerns, then please contact the Network Rail **24-hour helpline on 03457 11 41 41** quoting ***Ashtead Track Renewal (level crossing closure)***.

Yours sincerely  
Community Relations, Wessex route

---

**Ashtead Track Renewal - Full works schedule 5 August to 4 October 2024**

Date	Time	Work to be carried out
Monday 5 August 2024 to Friday 9 August 2024	23:00 to 06:00 (Working overnight only)	Prep work with hand tools and on track machinery.
Friday 9 August 2024 to Monday 12 August 2024	Continuous working from 22:00 Friday until 05:00 Monday	<p><b>Mains Works (Weekend 1 of 2)</b></p> <p>See level crossing closure times above</p> <p><b>No trains will run from Ashtead Station, there will be a bus replacement service.</b></p>
Monday 12 August 2024 to Friday 16 August 2024	23:00 to 06:00 (Working overnight only)	Follow up work with hand tools and on track machinery
Friday 16 August 2024 to Monday 19 August 2024	Continuous working from 22:00 Friday until 05:00 Monday	<p><b>Mains Works (Weekend 2 of 2)</b></p> <p>See level crossing closure times above</p> <p><b>No trains will run from Ashtead Station, there will be a bus replacement service.</b></p>
Monday 19 August 2024 to Friday 23 August 2024	23:00 to 06:00 (Working overnight only)	Follow up work with hand tools and on track machinery. Tamping machine in use.
Monday 23 September 2024 to Friday 27 September 2024	23:00 to 06:00 (Working overnight only)	Follow up work with hand tools and on track machinery. Tamping machine in use.
Monday 30 September 2024 to Friday 4 October 2024	23:00 to 06:00 (Working overnight only)	Follow up work with hand tools and on track machinery.

Yours sincerely  
Community Relations, Wessex Route

Digital Lineside Notification service is [almost here](#) for lineside neighbours to be notified of railway works happening nearby. Click here [Register and sign up to digital notifications - Network Rail](#) or QR code:



**Register and sign up for our new digital notification service by scanning the QR code or visiting the link below for notifications in your area via email.**

<https://www.networkrail.co.uk/sign-up/>

